

Accessibility statement for www.stblaisetowncouncil.co.uk

This is the accessibility statement for the St Blaise Town Council web-site.

This accessibility statement applies to the St Blaise Town Council web-site entirely.

This website is run by St Blaise Town Council. We want as many people as possible to be able to use this website. We aim to use plain language and avoid unnecessary jargon and acronyms on the web-site. However there may be some documents or council reports that use technical language which is unavoidable.

How accessible this website is reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find problems not listed on this page or think we're not meeting accessibility requirements, contact us at clerk@stblaisetc.co.uk or call 01726 816595 or visit us in person by seeing Gaynor Mamo, Alexander Hall, Middleway, St Blazey PL24 2JH

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS). www.equalityadvisoryservice.com.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email townclerk@stblaisetc.co.uk
- call 01726 816595

We'll consider your request and get back to you in 5 days.

Browsers

The site has been tested in the following browsers:

- IE8 (basic) and above
- Chrome
- Firefox
- Safari
- Android
- IOS

Making your computer work for you

There are many ways you can change your browser, computer, keyboard and mouse settings to make the web more accessible for you. The AbilityNet my computer my

way guide [<https://mcmw.abilitynet.org.uk/mcmw>] has helpful advice on customising your computer.

Documents

Some Documents on this website are available in PDF format. You need to have Acrobat Reader installed on your computer to view these documents. The reader is free to download from the Adobe Reader download page [<http://get.adobe.com/uk/reader/>]. Adobe provides advice on accessibility [<http://www.adobe.com/accessibility/index.html>] for those who have difficulty viewing documents in PDF format.

Compliance status

The web-site is partially compliant as it meets most requirements of the Web Content Accessibility Guidelines listed below.

Various menu elements and heading elements don't conform to html guidelines, which causes a non-conformance to WCAG 2.1 Level (A) 1.3.1. To resolve this a re-structure of the html elements is to be implemented, following best practice to allow all screen readers to parse the content properly.

The repeatable header and footer elements aren't skippable when navigating using a keyboard. This is a non-conformance to WCAG 2.1 Level (A) 2.4.1. To resolve this appropriate hooks will be implemented after all header content, which will allow the user to tab past the header on 'non home' pages.

Although this issue isn't present in the webpages, a large portion of the PDF documents don't specify the language in which the content is presented. There is a high chance this will prevent screen readers be able to parse through the information and thereby violates WCAG 2.1 Level (A) 3.1.1. Moving forward PDFs will be generated specifying language and content structure to enable them to be more accessible.

Any new PDFs or Word documents we publish will meet accessibility standards.

This website was last tested on the 26/10/2020. We tested all pages on our website, and a range of PDFs available at <https://stblaisetc.co>.

This statement was prepared on the 26/10/2020.